## COMMUNITY OFFICES



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Hastings

6 Albert St. E. Box 549 Hastings, ON K0L 1Y0 705-696-3891

Port Hope

74 Queen St. Unit J Port Hope, ON L1A 2Y9 905-885-9860 March 26, 2010

To Whom It May Concern:

**RE:** Telcom Enterprises

Telcom Enterprises conducted a review of our Bell Canada land lines, to offer any efficiencies and potential cost savings for Community Care Northumberland.

We contracted Telcom Enterprises to only evaluate our land lines which included Bell Canada Megalink Services. Their knowledge of contractual services available assisted us greatly in reducing our Telecom Costs. Telcom Enterprises acted in a professional manner and the savings they quoted were realized.

As well they implemented the changes with Bell Canada and substantiated the savings through a final audit. Our involvement was minimal once we had provided Telcom Enterprises with the respective Bell Invoices.

Our agency was pleased with the outcome of the review and would recommend Telcom Enterprises to other organizations looking to review efficiencies and potential cost savings.

Sincerely,

Trish Baird Executive Director t.baird@commcare.ca