

March 26, 2010

To Whom It May Concern:

**Re: Telcom Enterprises**

Telcom Enterprises conducted a review of our Bell Canada land lines, to offer any efficiencies and potential cost savings for the Children's Aid Society of London & Middlesex.

We contracted Telcom Enterprises to evaluate our Telecommunications Expenditures and to recommend areas in which we could implement savings. Their knowledge of contractual services available assisted us greatly in reducing our Telecom Costs. Telcom Enterprises acted in a professional manner with all parties and the savings they quoted were realized.

As well, they implemented the changes with Bell Canada and substantiated the savings through a final audit. Our involvement was minimal once we had provided Telcom Enterprises with the respective Bell Invoices.

Overall, I found them to be knowledgeable, quick to respond to enquiries and very helpful.

Yours truly,

Dorissa B. Daoust

Dorissa B. Daoust, P.Mgr.  
Supervisor, Administrative Services  
Corporate Services

dbd/al