

Children's Aid Society
La Société d'aide à l'enfance
NIPISSING & PARRY SOUND

Gisèle Hébert HBSW,RSW Executive Director, Directrice générale

October 19, 2010

To Whom It May Concern:

RE: Telcom Enterprises

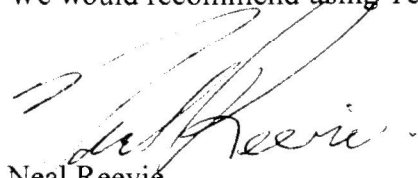
Telcom Enterprises conducted a review of our Bell Canada land lines, to offer any efficiencies and potential cost savings for the Children's Aid Society for the Districts of Nipissing and Parry Sound.

We contracted Telcom Enterprises to evaluate our Telecommunications Expenditures which included transitioning to a Digital PRI and to recommend areas in which we could implement savings. Their knowledge of contractual services available assisted us greatly in reducing our Telecom Costs. Telcom Enterprises acted in a professional manner and the savings they quoted were realized.

Their final recommendation included provisioning a Telus PRI which enabled our staff to have individual Direct in Dial Numbers.

As well they implemented the changes with Bell Canada and substantiated the savings through a final audit. Our involvement was minimal once we had provided Telcom Enterprises with the respective Bell Invoices.

We would recommend using Telcom Enterprises for your telecommunications needs.



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