



## Family, Youth and Child Services of Muskoka

*Marty Rutledge, Executive Director*

**Head Office**  
49 Pine Street, Bracebridge, ON P1L 1K8  
(705) 645-4426  
1-800-680-4426  
(FAX) 705-645-1905

**Branch Office**  
81 Main Street West, Huntsville, ON P1H 1X1  
(705) 789-8866  
1-866-840-4431  
(FAX) 705-789-6210

---

January 16<sup>th</sup>, 2014

To Whom It May Concern:

RE: Telcom Enterprises

Telcom Enterprises conducted a review of our Land Lines, Long Distance and Wireless Services to offer any efficiencies and potential cost savings for Family, Youth and Child Services of Muskoka. They also reviewed all alternate suppliers to ensure their recommendations were tailored to our needs.

We contracted Telcom Enterprises to evaluate our Telecommunications Expenditures and to recommend areas in which we could implement savings. Telcom Enterprises acted in a professional manner and the savings they quoted have been realized.

As well they implemented the changes with the various carriers and substantiated the savings through a final audit. Our involvement was minimal once we had provided Telcom Enterprises with the respective Invoices.

Sincerely,

Lynn MacKay  
Executive Assistant  
Family, Youth and Child Services of Muskoka  
[lynn.mackay@fydsm.ca](mailto:lynn.mackay@fydsm.ca)  
705-645-4426 extension 224

---

*MISSION: To promote, support and protect the mental, physical, emotional and social well-being of children and youth and to strengthen families and community*

*VISION: A community where children, youth and families are safe and well*

*VALUES: Professionalism, responsiveness, accessibility, respect, integrity*